

TAXPAYERS ELECTRONIC EDUCATION, COUNSELLING AND INFORMATION SERVICE SYSTEM (ESKIS)

SOLUTION DESCRIPTION

ESKIS is one-stop-shop system for various electronic services: education, consulting and information services. Therefore, it is the Lithuania taxpayers service central axis. The system provides the means for e-service providers to integration other information systems required for services provisioning. Taxpayers could access their electronic cards, change registration data contained therein, submit various requests (e.g., to pay back a tax overpayment, to issue or renew business license), complaints, to participate in e-seminars, and e-conferences. A digital assistant and electronic service guide helps to search for information on the portal.

BENEFITS

- Personalized customer data integration
- Self-care
- Call center
- Electronic services.

ABOUT COMPANY

Alna Group provides professional solutions that cover all IT-related functions, including the formation of IT infrastructure, the selection of optimal software, the provision of professional business-management solutions and the maintenance of IT infrastructure. Today, more than 500 organisations rely on our solutions, and not only in Lithuania.

